



Dart at Community Summit NA 2026

We are excited to send a broad group of users from across the business to the 2026 Community Summit. In prior years, we sent a smaller group and saw strong benefits from their attendance. This year, we wanted to extend that value more widely by including delegates from a broader base of our business, we have delegates from IT, Finance, Marketing, Legal, Asset Management and Project Controls & Operations.

We have implemented Dynamics 365 Finance and Operations, along with Supply Chain Management and Project Management and Accounting. We are now considering migrating additional businesses from Great Plains to Dynamics 365 Finance and Operations, while also implementing CRM. Our focus is to optimize our existing Dynamics 365 environment, establish a clear migration roadmap for the remaining businesses, expand staff capability in the Microsoft Power Platform.

Top 3 priorities for attending

1. Identify practical ways to improve how we use Microsoft technologies across the business, including Dynamics 365, Power Platform, Copilot, and AI agents.
2. Learn from other organizations and Microsoft experts about successful implementation, governance, adoption, and change management.
3. Build relationships with Microsoft specialists, implementation partners, vendors, and other users who can provide practical guidance and support for our current and future projects.

Top 3 objectives for the team

1. Return with specific ideas that can be applied to current business priorities, including process automation, workflow visibility, reporting, CRM, Field Service, data management, and stronger use of Dynamics 365.
2. Expand the team's knowledge and internal capability by coordinating session attendance across subject areas and sharing key lessons and resources with colleagues after the Summit.
3. Convert learning into action by identifying clear recommendations, assigning owners, and tracking progress after the conference so that attendance results in measurable business improvements.